



PLATINUM. Series



CN32Pt, CN16Pt, CN16DPt, CN8Pt, CN8DPt Temperature & Process Controllers



omega.com info@omega.com

Omega Engineering, Inc:

800 Connecticut Ave. Suite 5N01, Norwalk, CT 06854, USA Toll-Free: 1-800-826-6342 (USA & Canada only) Customer Service: 1-800-622-2378 (USA & Canada only) Engineering Service: 1-800-872-9436 (USA & Canada only)

Tel: (203) 359-1660 e-mail: info@omega.com

Fax: (203) 359-7700

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1. Introduction

The PLATINUM_{TM} Series controller offers unparalleled flexibility in process measurement. While the controller is extremely powerful and versatile, great care has gone into designing a product that is easy to set up and use. Automatic hardware configuration recognition eliminates the need for jumpers and allows the unit's firmware to automatically simplify itself, eliminating all menu options that do not apply to your configuration.

Each unit allows the user to select the input type from 9 thermocouple types (J, K, T, E, R, S, B, C, and N), Pt RTDs (100, 500, or 1000 Ω , with a 385, 392, or 3916 curve), thermistors (2250 Ω , 5K Ω , and 10K Ω), DC voltage, or DC current. The analog voltage inputs are bidirectional and both voltage and current are fully scalable to virtually all engineering units with a selectable decimal point that is perfect for use with pressure, flow, or other process inputs.

Control is achieved using the PID, on/off, or heat/cool control strategy. PID control can be optimized with an autotune feature; and in addition, a fuzzy logic Adaptive Tuning Mode allows the PID algorithm to be continuously optimized. The instrument offers up to 16 Ramp and Soak segments per Ramp and Soak program (eight each), with auxiliary event actions available with each segment. Up to 99 Ramp and Soak programs can be stored, and multiple Ramp and Soak programs can be chained, creating unmatched ramp and soak programming capability. Multiple Alarms can be configured for above, below, hi/lo, and band triggering using either absolute or deviation Alarm trigger points.

The PLATINUM_{TM} Series controller features a large, three-color, programmable display with the capability to change color every time the Alarm is triggered. Various configurations of mechanical relay, SSR, DC pulse, and analog voltage or current outputs are available. Every unit comes standard with USB communications for firmware updates, configuration management, and data transfer. Optional Ethernet and RS-232 / RS-485 Serial communications are also available. The Analog Output is fully scalable and may be configured as a proportional controller or retransmission to follow your display. The universal power supply accepts 90–240 Vac. The low-voltage power option accepts 24 Vac or 12–36 Vdc.

Additional features usually found only on more expensive controllers make these the most powerful products in their class. Some additional standard features are remote Setpoint for cascaded control setups, High-high/Low-low Alarm functionality, external latch reset, external Ramp and Soak program initiation, combination Heat/Cool Control Mode, configuration save and transfer, and configuration password protection.

2. Safety Considerations

This device is marked with the international caution symbol. It is important to read this manual before installing or commissioning this device as it contains important information relating to Safety and EMC (Electromagnetic Compatibility).

This instrument is a panel mount device protected in accordance with EN 61010-1:2010, electrical safety requirements for electrical equipment for measurement, control, and laboratory use. Installation of this instrument should be done by qualified personnel.

In order to ensure safe operation, the following instructions must be followed and warnings observed:

This instrument has no power-on switch. An external switch or circuit-breaker must be included in the building installation as a disconnecting device. It must be marked to indicate this function, and it must be in close proximity to the equipment within easy reach of the operator. The switch or circuit-breaker must comply with the relevant requirements of IEC 947–1 and IEC 947-3 (International Electrotechnical Commission). The switch must not be incorporated in the main supply cord.

Furthermore, to provide protection against excessive energy being drawn from the main supply in case of a fault in the equipment, an overcurrent protection device must be installed.

- Do not exceed the voltage rating on the label located on the top of the instrument housing.
- Always disconnect the power before changing the signal and power connections.
- Do not use this instrument on a work bench without its case for safety reasons.
- Do not operate this instrument in flammable or explosive atmospheres.
- Do not expose this instrument to rain or moisture.
- Unit mounting should allow for adequate ventilation to ensure that the instrument does not exceed the operating temperature rating.
- Use electrical wires with adequate size to handle mechanical strain and power requirements. Install this instrument without exposing the bare wire outside the connector to minimize electrical shock hazards.

EMC Considerations

- Whenever EMC is an issue, always use shielded cables.
- Never run signal and power wires in the same conduit.
- Use signal wire connections with twisted-pair cables.
- Install Ferrite Beads on signal wires close to the instrument if EMC problems persist.

Failure to follow all instructions and warnings is at your own risk and may result in property damage, bodily injury and/or death. Omega Engineering is not responsible for any damages or loss arising or resulting from any failure to follow any and all instructions or observe any and all warnings.

3. Wiring Instructions

3.1 Back Panel Connections

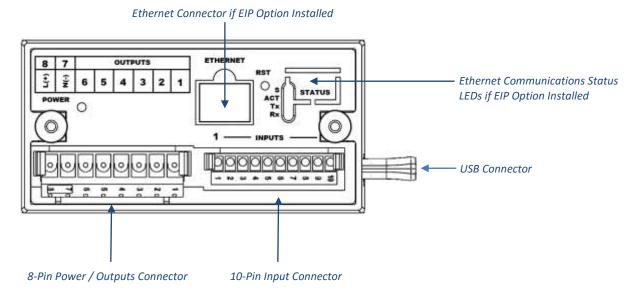


Figure 1 – CN8Pt Models: Back Panel Connections

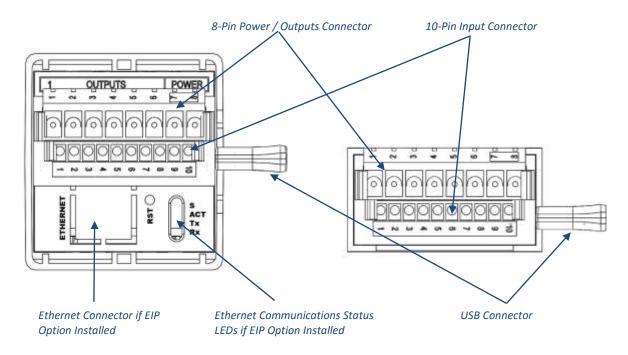
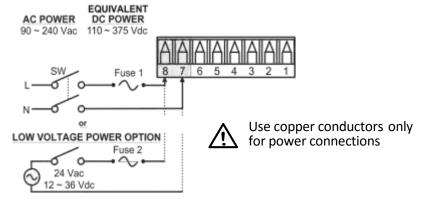


Figure 2 – CN16Pt and CN32Pt Models: Back Panel Connections

3.2 Connecting Power

Connect the main power connections to pins 7 and 8 of the 8-pin power / output connector as shown in Figure 3.



Caution: Do not connect power to your device until you have completed all input and output connections. Failure to do so may result in injury!

Figure 3 – Main Power Connections



For the low-voltage power option, maintain the same degree of protection as the standard high-voltage input power units (90–240 Vac) by using a Safety Agency Approved DC or AC source with the same Overvoltage Category and pollution degree as the standard AC unit (90–240 Vac).

The Safety European Standard EN61010-1 for measurement, control, and laboratory equipment requires that fuses must be specified based on IEC127. This standard specifies the letter code "T" for a Time-lag fuse.

3.3 **Connecting Inputs**

The 10-pin input connector assignments are summarized in Table 1. Table 2 summarizes the universal input pin assignments for different sensor inputs. All sensor selections are firmware-controlled and no jumper settings are required when switching from one type of sensor to another. Figure 4 provides more detail for connecting RTD sensors. Figure 5 shows the connection scheme for process current input with either internal or external excitation.

Pin No.	Code	Description
1	ARTN	Analog return signal (analog ground) for sensors and remote Setpoint
2	AIN+	Analog positive input
3	AIN-	Analog negative input
4	APWR	Analog power currently only used for 4-wire RTDs
5	AUX	Auxiliary analog input for remote Setpoint
6	EXCT	Excitation voltage output referenced to ISO GND
7	DIN	Digital input signal (latch reset, etc), Positive at > 2.5V, ref. to ISO GND
8	ISO GND	Isolated ground for serial communications, excitation, and digital input
9	RX/A	Serial communications receive
10	TX/B	Serial communications transmit

Table 1 – 10-Pin Input Connector Wiring Summary

Pin Number	Process Voltage	Process Current	Thermo- couple	2-Wire RTD	3-Wire RTD	4-Wire RTD	Ther- mistor	Remote Setpoint
1	Rtn			**	RTD2-	RTD2+		Rtn(*)
2	Vin +/-	+	T/C+	RTD1+	RTD1+	RTD1+	TH+	
3		l-	T/C-			RTD2-	TH-	
4				RTD1-	RTD1-	RTD1-		
5								V/I In

*For Remote Setpoint with an RTD, Pin 1 on the Output Connector must be used for the RtN instead of Pin 1 on the Input Connector. Remote Setpoint is not available if you are using an RTD sensor and you have an SPDT (Type 3) Output installed.

** Requires external connection to pin 4

Table 2 – Interfacing Sensors to the Input Connector

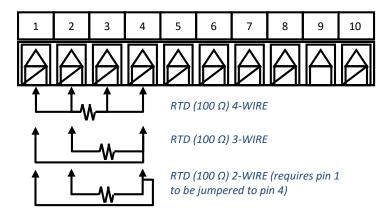
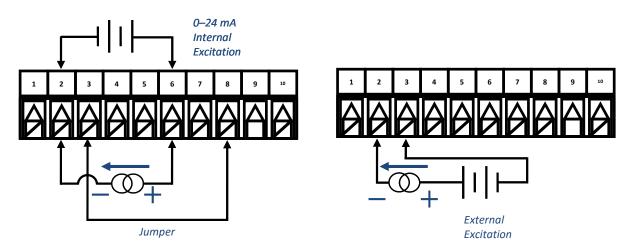
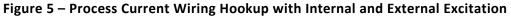


Figure 4 – RTD Wiring Diagram





3.4 Connecting Outputs

The PLATINUM_{TM} Series supports 5 different types of outputs with the model number numeric designations summarized in Table 3. Your unit comes preconfigured with up to 3 outputs. Table 4 shows the output connector connections for the different configurations offered. Your output configuration is the 3 numeric digits following the first dash in your model number. Table 5 defines the abbreviated codes used in Table 4. Please note that the SPST and SPDT mechanical relays have snubbers built in but only on the normally open contact side.

Code	Output Type
1	3A Mechanical single pole, single throw (SPST) mechanical relay
2	0.5A Solid state relay (SSR)
3	3A Mechanical single pole, double throw (SPDT) mechanical relay
4	DC pulse for connecting to an external SSR
5	Analog current or voltage
6	Isolated Analog current or voltage (only on output expansion board for 1/8 DIN models)
7	Isolated DC pulse ("IDC" only on output expansion board for 1/8 DIN models)

Table 3 – Output Type Designations

		Ρον	Power Output Pin Number					er	
Config.	Description	8	7	6	5	4	3	2	1
330	SPDT, SPDT			N.O	Com	N.C	N.O	Com	N.C
304	SPDT, DC pulse			N.O	Com	N.C		V+	Gnd
305	SPDT, analog			N.O	Com	N.C		V/C+	Gnd
144	SPST, DC pulse, DC pulse		+ AC-	N.O	Com	V+	Gnd	V+	Gnd
145	SPST, DC pulse, analog	AC+		N.O	Com	V+	Gnd	V/C+	Gnd
220	SSR, SSR	or	or	N.O	Com	N.O	Com		
224	SSR, SSR, DC pulse	DC+	DC-	N.O	Com	N.O	Com	V+	Gnd
225	SSR, SSR, analog			N.O	Com	N.O	Com	V/C+	Gnd
440	DC pulse, DC pulse			V+	Gnd	V+	Gnd		
444	DC pulse, DC pulse, DC pulse			V+	Gnd	V+	Gnd	V+	Gnd
445	DC pulse, DC pulse, analog			V +	Gnd	V+	Gnd	V/C+	Gnd

Table 4 – 8 Pin Output/Power Connector Wiring Summary by Configuration

Code	Definition	Code	Definition
N.O.	Normally open relay/SSR load	AC-	AC power neutral in pin
Com	Relay Common/SSR AC power	AC+	AC power hot in pin
N.C.	Normally closed relay load	DC-	Negative DC power in pin
Gnd	DC Ground	DC+	Positive DC power in pin
V+	Load for DC pulse		
V/C+	Load for analog		

Table 5 – Definitions for Abbreviations in Table 4

4. PLATINUM_{TM} Series Navigation



Figure 6 – PLATINUM™ Series Display (CN8DPt Shown)

4.1 Description of Button Actions



The UP button moves up a level in the menu structure. Pressing and holding the UP button navigates to the top level of any menu (**oPER**, **PRoG**, or **INIt**). This can be a useful way of reorienting yourself if you get lost in the menu structure.



The LEFT button moves across a set of menu choices at a given level (up in the Section 5 menu structure tables). When changing numerical settings, press the LEFT button to make the next digit (one digit to the left) active.



The RIGHT button across a set of menu choices at a given level (down in the Section 5 menu structure tables. The RIGHT button also scrolls numerical values up with overflow to 0 for the flashing digit selected.



The ENTER button selects a menu item and goes down a level, or it enters a numerical value or parameter choice.

4.2 Menu Structure

The menu structure of the PLATINUM_{TM} Series is divided into 3 main Level 1 groups, which are Initialization, Programming, and Operating. They are described in Section 4.3. The complete menu structure for levels 2-8 for each of the three Level 1 groups is detailed in Section 5.1, 5.2, and 5.3. Levels 2 through 8 represent sequentially deeper levels of navigation. Values with a dark box around them are default values or submenu entry points. Blank lines indicate user-provided information. Some menu items include links to reference information elsewhere in this user manual. The information in the Notes column defines each menu choice.

4.3 Level 1 Menu

INI

Initialization Mode: These settings are rarely changed after initial setup. They include transducer types, calibration, etc. These settings can be password-protected.



Programming Mode: These settings are frequently changed. They include Setpoints, Control Modes, Alarms, etc. These settings can be password-protected.



Operating Mode: This mode allows users to switch between Run Mode, Standby Mode, Manual Mode, etc.

4.4 Circular Flow of Menus

The following diagram shows how to use the LEFT and RIGHT buttons to navigate around a menu. *Press the ENTER button on*

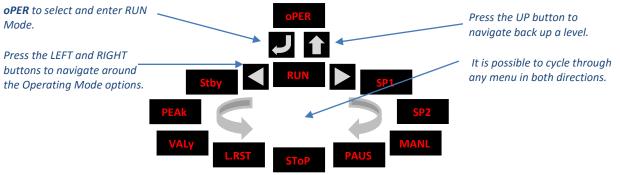


Figure 7 – Circular Flow of Menus

5. Complete Menu Structure

5.1 Initialization Mode Menu (INIt)

The following table maps the Initialization Mode (INIt) navigation:

Level	Notes						
2	3	4	5	6	7	8	
INPt	t.C.	k					Type K thermocouple
		J					Type J thermocouple
		t					Type T thermocouple
		E					Type E thermocouple
		N					Type N thermocouple
		R					Type R thermocouple
		S					Type S thermocouple
		b					Type B thermocouple
		С					Type C thermocouple
	Rtd	N.wIR	3 wl				3-wire RTD
			4 wl				4-wire RTD
			2 wl				2-wire RTD
		A.CRV	385.1				385 calibration curve, 100 Ω
			385.5				385 calibration curve, 500 Ω
			385.t				385 calibration curve, 1000 Ω
			392				392 calibration curve, 100 Ω
			3916				391.6 calibration curve, 100 Ω

Level	Level	Level	Level	Level	Level	Level	
2	3	4	5	6	7	8	Notes
	tHRM	2.25k					2250 Ω thermistor
		5k					5000 Ω thermistor
		10k					10,000 Ω thermistor
	PRoC	4–20					Process input range: 4 to 20 mA
			Note: Th	nis Manua	l and Live	Scaling s	ubmenu is the same for all PRoC ranges.
			MANL	Rd.1			Low display reading
				IN.1			Manual input for Rd.1
				Rd.2			High display reading
				IN.2			Manual input for Rd.2
			LIVE	Rd.1			Low display reading
				IN.1			Live Rd.1 input, ENTER for current
				Rd.2			High display reading
				IN.2			Live Rd.2 input, ENTER for current
		0–24					Process input range: 0 to 24 mA
		+-10					Process input range: -10 to +10 mA
		+-1					Process input range: -1 to +1 mA
		+-0.1					Process input range: -0.1 to +0.1 mA
RdG	dEC.P	FFF.F					Reading format -999.9 to +999.9
		FFFF					Reading format -9999 to +9999
		FF.FF					Reading format -99.99 to +99.99
		F.FFF					Reading format -9.999 to +9.999
	°F°C	°F					Activates degrees Fahrenheit
		°C					Degrees Celsius annunciator
		NoNE					Default for INPt = PRoC
	FLtR	8					Readings per displayed value: 8
		16					16
		32					32
		64					64
		128					128
		1					2
		2					3
		4					4
	ANN.1	ALM.1					Alarm 1 status mapped to "1"
		ALM.2					Alarm 2 status mapped to "1"
		oUt#					Output state selections by name
	ANN.2	ALM.2					Alarm 2 status mapped to "2"
		ALM.1					Alarm 1 status mapped to "2"
		oUt#					Output state selections by name

Level	Level	Level	Level	Level	Level	Level	.
2	3	4	5	6	7	8	Notes
	NCLR	GRN					Default display color: Green
		REd					Red
		AMbR					Amber
	bRGt	HIGH					High display brightness
		MEd					Medium display brightness
		Low					Low display brightness
ECtN	5 V						Excitation voltage: 5 V
	10 V						10 V
	12 V						12 V
	24 V						24 V
	0 V						Excitation off
CoMM	USb						Configure the USB port
		Note: Th	nis PRot su	ubmenu is	s the same	e for USB	, Ethernet, and Serial ports.
		PRot	oMEG	ModE	CMd		Waits for commands from other end
					CoNt		Transmit continuously every ###.# sec
				dAt.F	StAt	No	
						yES	Includes Alarm status bytes
					RdNG	yES	Includes process reading
						No	
					PEAk	No	
						yES	Includes highest process reading
					VALy	No	
						yES	Includes lowest process reading
					UNIt	No	
						yES	Send unit with value (F, C, V, mV, mA)
				LF	No		
					yES		Appends line feed after each send
				ECHo	yES		Retransmits received commands
					No		
				SEPR	_CR_		Carriage Return separator in CoNt
					SPCE		Space separator in CoNt Mode
			M.bUS	RtU			Standard Modbus protocol
				ASCI			Omega ASCII protocol
		AddR					USB requires Address
	EtHN	PRot					Ethernet port configuration
		AddR					Ethernet "Telnet" requires Address
	SER	PRot					Serial port configuration
		C.PAR	bUS.F	232C			Single device Serial Comm Mode

Level	Level	Level	Level	Level	Level	Level	Notes
2	3	4	5	6	7	8	Notes
				485			Multiple devices Serial Comm Mode
			bAUd	19.2			Baud rate: 19,200 Bd
				9600			9,600 Bd
				4800			4,800 Bd
				2400			2,400 Bd
				1200			1,200 Bd
				57.6			57,600 Bd
				115.2			115,200 Bd
			PRty	odd			Odd parity check used
				EVEN			Even parity check used
				NoNE			No parity bit is used
				oFF			Parity bit is fixed as a zero
			dAtA	8blt			8 bit data format
				7blt			7 bit data format
			StoP	1blt			1 stop bit
				2blt			2 stop bits gives a "force 1" parity bit
		AddR					Address for 485, placeholder for 232
SFty	PwoN	dSbL					Turn on: in oPER Mode, ENTER to run
		ENbL					Turn on: program runs automatically
	RUN.M	dSbL					ENTER in Stby, PAUS, StoP runs
		ENbL					ENTER in modes above displays RUN
	SP.LM	SP.Lo					Low Setpoint limit
		SP.HI					High Setpoint limit
	LPbk	dSbL					Loop break timeout disabled
		ENbL					Loop break timeout value (MM.SS)
	o.CRk	ENbl					Open Input circuit detection enabled
		dSbL					Open Input circuit detection disabled
t.CAL	NoNE						Manual temperature calibration
	1.PNt						Set offset, default = 0
	2.PNt	R.Lo					Set range low point, default = 0
		R.HI					Set range high point, default = 999.9
	ICE.P	ok?					Reset 32°F/0°C reference value
SAVE							Download current settings to USB
LoAd							Upload settings from USB stick
VER.N	1.00.0						Displays firmware revision number
VER.U	ok?						ENTER downloads firmware update
F.dFt	ok?						ENTER resets to factory defaults
I.Pwd	No						No required password for INIt Mode

Level 2	Level 3	Level 4	Level 5	Level 6	Level 7	Level 8	Notes
	yES						Set password for INIt Mode
P.Pwd	No						No password for PRoG Mode
	yES						Set password for PRoG Mode

5.2 **Programming Mode Menu (PRoG)**

The following table maps the Programming Mode (**PRoG**) navigation:

Level	Level	Level	Level	Level	Notos
2	3	4	5	6	Notes
SP1					Process goal for PID, default goal for oN.oF
SP2	ASbo				Setpoint 2 value can track SP1, SP2 is an absolute value
	dEVI				SP2 is a deviation value
ALM.1	Note: T	his subm	enu is th	e same fo	or all other Alarm configurations.
	tyPE	oFF			ALM.1 is not used for display or outputs
		AboV			Alarm: process value above Alarm trigger
		bELo			Alarm: process value below Alarm trigger
		HI.Lo.			Alarm: process value outside Alarm triggers
		bANd			Alarm: process value between Alarm triggers
	Ab.dV	AbSo			Absolute Mode; use ALR.H and ALR.L as triggers
		d.SP1			Deviation Mode; triggers are deviations from SP1
		d.SP2			Deviation Mode; triggers are deviations from SP2
	ALR.H				Alarm high parameter for trigger calculations
	ALR.L				Alarm low parameter for trigger calculations
	A.CLR	REd			Red display when Alarm is active
		AMbR			Amber display when Alarm is active
		GRN			Green display when Alarm is active
		dEFt			Color does not change for Alarm
	HI.HI	oFF			High High / Low Low Alarm Mode turned off
		oN			Offset value for active High High / Low Low Mode
	LtCH	No			Alarm does not latch
		yES			Alarm latches until cleared via front panel
		botH			Alarm latches, cleared via front panel or digital input
		RMt			Alarm latches until cleared via digital input
	CtCL	N.o.			Output activated with Alarm
		N.C.			Output deactivated with Alarm
	A.P.oN	yES			Alarm active at power on
		No			Alarm inactive at power on
	dE.oN				Delay turning off Alarm (sec), default = 1.0
	dE.oF				Delay turning off Alarm (sec), default = 0.0

Level 2	Level 3	Level 4	Level 5	Level 6	Notes
ALM.2					Alarm 2
oUt1					oUt1 is replaced by output type
	Note: T	his subm	enu is the	e same fo	or all other outputs.
	ModE	oFF			Output does nothing
		Pld			PID Control Mode
		oN.oF	ACtN	RVRS	Off when > SP1, on when < SP1
				dRCt	Off when < SP1, on when > SP1
			dEAd		Deadband value, default = 5
			S.PNt	SP1	Either Setpoint can be used of on/off, default is SP1
				SP2	Specifying SP2 allows two outputs to be set for heat/cool
		ALM.1			Output is an Alarm using ALM.1 configuration
		ALM.2			Output is an Alarm using ALM.2 configuration
		RtRN	Rd1		Process value for oUt1
			oUt1		Output value for Rd1
			Rd2		Process value for oUt2
			oUt2		Output value for Rd2
		RE.oN			Activate during Ramp events
		SE.oN			Activate during Soak events
	CyCL				PWM pulse width in seconds
	RNGE	0–10			Analog Output Range: 0–10 Volts
		0–5			0–5 Volts
		0–20			0–20 mA
		4–20			4–20 mA
		0–24			0–24 mA
oUt2					oUt2 is replaced by output type
oUt3					oUt3 is replaced by output type
PId.S	ACtN	RVRS			Increase to SP1 (i.e., heating)
		dRCt			Decrease to SP1 (i.e., cooling)
	A.to				Set timeout time for autotune
	AUto	StRt			Initiates autotune after StRt confirmation
	GAIN	_P_			Manual Proportional Band setting
		l			Manual Integral Factor setting
		d			Manual Derivative Factor setting
	%Lo				Low clamping limit for Pulse, Analog Outputs
	%HI				High clamping limit for Pulse, Analog Outputs
	AdPt	ENbL			Enable fuzzy logic adaptive tuning
		dSbL			Disable fuzzy logic adaptive tuning
RM.SP	oFF				Use SP1 , not remote Setpoint

Level	Level	Level	Level	Level	Neter
2	3	4	5	6	Notes
	oN	4–20			Remote analog Input sets SP1 ; range: 4–20 mA
			<i>Note:</i> T	his subm	enu is the same for all RM.SP ranges.
			RS.Lo		Min Setpoint for scaled range
			IN.Lo		Input value for RS.Lo
			RS.HI		Max Setpoint for scaled range
			IN.HI		Input value for RS.HI
		0–24			0–24 mA
		0–10			0–10 V
		0-1			0–1 V
M.RMP	0 0 </td <td>No</td> <td></td> <td></td> <td>Multi-Ramp/Soak Mode off</td>	No			Multi-Ramp/Soak Mode off
		yES			Multi-Ramp/Soak Mode on
		RMt			M.RMP on, start with digital input
	S.PRG				Select program (number for M.RMP program), options 0–99
	M.tRk	RAMP			Guaranteed Ramp: soak pnt must be reached in ramp time
		SoAk			Guaranteed Soak: soak time always preserved
		CYCL			Guaranteed Cycle: ramp can extend but cycle time can't
	tIM.F	MM:SS			Minutes : Seconds time format for R/S programs
		HH:MM			Hours : Minutes time format for R/S programs
	E.ACt	StOP			Stop running at the end of the program
		HOLd			Continue to hold at the last soak setpoint at program end
		LINk			Start the specified ramp & soak program at program end
	N.SEG				1 to 8 Ramp/Soak segments (8 each, 16 total)
	S.SEG				Select segment number to edit, entry replaces # below
			MRt.#		Time for Ramp number, default = 10 min
			MRE.#	oFF	Ramp events on for this segment
				oN	Ramp events off for this segment
			MSP.#		Setpoint value for Soak number
			MSt.#		Time for Soak number, default = 10 min
			MSE.#	oFF	Soak events off for this segment
				oN	Soak events on for this segment

5.3 Operating Mode Menu (oPER)

The following table maps the Operating Mode (**oPER**) navigation:

Level	Level	Level	Notes	
2	3	4		
RUN			Normal Run Mode, process value displayed, SP1 in optional secondary display	
SP1			Shortcut to change Setpoint 1, current Setpoint 1 value in main display	
SP2			Shortcut to change Setpoint 2, current Setpoint 2 value in main display	
MANL	M.CNt		Manual Mode, the RIGHT and LEFT buttons control output, displays M##.#	
	M.INP		Manual Mode, the RIGHT and LEFT buttons simulate the input for testing	
PAUS			Pause and hold at current process value, display flashes	
StoP			Stop controlling, turn off outputs, process value rotating flash, Alarms remain	
L.RSt			Clears any latched Alarms; Alarms menu also allows digital input reset	
VALy			Displays the lowest input reading since the VALy was last cleared	
PEAk			Displays the highest input reading since the PEAk was last cleared	
Stby			Standby Mode, outputs, and Alarm conditions disabled, displays Stby	

WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number under which the product was PURCHASED,
- 2. Model and serial number of the product under warranty, and
- 3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

- 1. Purchase Order number to cover the COST of the repair,
- 2. Model and serial number of the product, and
- 3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

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